

WhatsUp Gold – Training Program.

Note this course can be run as a 'closed session' for a single organisation if required.

Location

- On-site or the Milton Keynes Regus Training Facility

Benefits of On-Site training:

- Reduce traveling for employees
- Training on customers equipment
- Confirm installation and configuration
- Set up example reports and configs on real management system
- Load custom MIBs for equipment actually in use on site

Benefits of training at MK:

- Less interruptions
- Lab conditions using
 - Cisco Catalyst switches
 - Cisco Routers
 - Cisco Aironet Wireless AP
 - Windows 2003 Server with SQL and Exchange.
 - SNMP Simulation of multi-node network.

Topics covered

Overview

- Overview of SNMP
- Overview of WhatsUp v12

Adding Nodes/Devices

- Device View
- Manual Discovery
- Auto Discovery
- Active Discovery

Using Map View

- Creating & Customising Maps
- Adding Links

Adding MIBs & SNMP Traps

- **NEW** SNMP MIB Walking
- **NEW** SNMP MIB Explorer
- **NEW** SNMP MIB Manager

Dynamic Groups

- Understanding Groups & Dynamic Groups
- Configuring Dynamic Groups
- Device Types
- Editing Multiple Devices/Bulk Change

Dependencies

- Configuring Dependencies
- Viewing Dependencies

Active Monitors

- Overview
- Configuring
- Exchange Monitor
- SQL Monitor
- WMI Monitor
- **NEW** Email Monitor

Passive Monitor

- Overview
- SNMP Trap Monitor
- Syslog Monitor
- Windows Eventlog Monitor

Performance Monitor & Reports

- Configuring
- Customising

Workspaces

- Creating, Configuring & Using
- Web Reports
- **NEW** Real-Time popup Bubbles
- **NEW** Real-Time Split Second Graphs
- **NEW** Drag & Drop Features

SNMP Viewer

- Using SNMP Viewer

Actions on Events

- Action Strategies
- Assigning Actions
- Custom Action Policies

Reports

- Generating Recurring Reports

Web Tools

- Overview of Web Tools
- WUG Diagnostic Test
- **NEW** Web Performance Monitor Tool
- **NEW** Web Task Manager Tool

Admin Tasks

- Database admin/backup tasks

Duration

- One Day

Principal Consultant

- Clive Taylor

Certification

- There is no certification associated with this course.

Documentation

- Training materials are provided per student and a resource CD per course



Who should attend

- This course is designed for network administrators and those involved with day to day operation of the WhatsUp Gold software.

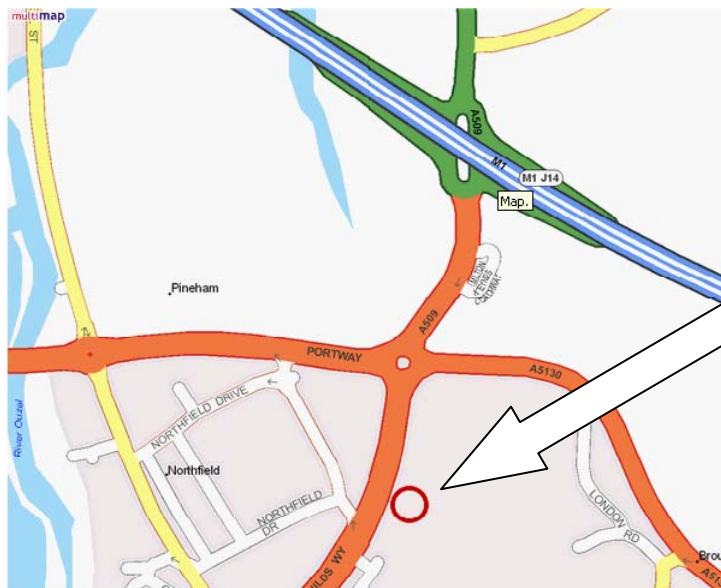
Pre-requisites

- Delegates should have a system level knowledge of their network Infrastructure.

Milton Keynes Training – Directions by road

If traveling from the M1 Motorway, come off at J14 and head toward Milton Keynes center.

Go over the first roundabout on to 'Childs Way' – the Regus Building is on the Left hand side



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